

St. Francis Hospital, The Heart Center®

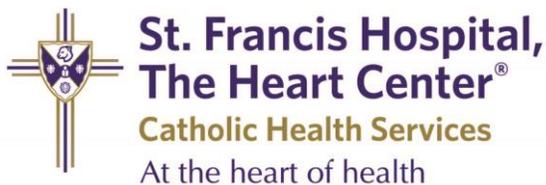
Community Service Plan

2014 – 2016

Year Three Update



Approved by the Board of Trustees October 4, 2016.



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Mission Statement

Catholic Health Services of Long Island (CHS), as a ministry of the Catholic Church, continues Christ's healing mission, promotes excellence in care and commits itself to those in need.

CHS affirms the sanctity of life, advocates for the poor and underserved, and serves the common good. It conducts its health care practice, business, education and innovation with justice, integrity and respect for the dignity of each person.

Year Three Update

A not-for-profit hospital, St. Francis Hospital is a member of CHS. St. Francis Hospital is located on the north shore of Nassau County in the Town of North Hempstead.

We are on target to meet our goals as they pertain to the Community Service Plan, reaching underserved communities of need as identified. The following is a detailed explanation, goal by goal, with specific updates.

Community Health Needs Assessment

The Community Health Needs Assessment (CHNA) was developed to invite feedback from our patients, community members and organizational partners in an effort to develop programs that target the needs of our communities at large. The survey continues to be distributed to community partners, to participants in our community health fairs and classes, to patients at our outreach sites and via the hospital website.

Community health needs are assessed on an ongoing basis, during meetings of the hospital's Board of Trustees and Executive Leadership Council, at Community Health and Education Department meetings, at collaborative sessions with member hospitals of CHS, with our partners at community agencies and organizations such as schools, nursing homes and rehabilitation centers, and through participant surveys conducted at multiple outreach sites in the community.

St. Francis Hospital strives to obtain input from the community as a critical part of its ongoing planning process, in an effort to better serve the identified nine underserved Nassau County communities. Also beneficial to our planning efforts has been the open exchange of information between the Nassau County Department of Health and Nassau County hospitals participating in public health planning meetings, as well as collaboration with Suffolk County organizations.

St. Francis Hospital continues to gather data from the CHNA. We aim to create a wider range of programs that will identify and reach a greater number of individuals in need. CHNA surveys are distributed at all screening sites (in English and Spanish, as needed), and results are analyzed question by question for ongoing collaborative, future planning efforts. We have found that we are serving an increasing number of individuals who speak Creole or Korean.

- CHNA is currently available in both English and Spanish, translations into Korean and Creole have been completed, with additional languages translated upon request; interpreter services available in most languages
- Survey available in both written and electronic form
- Completed written surveys gathered in a “collection box” at multiple sites
- Community Health staff retrieve completed surveys at the end of health events
- Distributed by community health and outreach staff at the main hospital, local libraries and senior centers, as well as at community health fairs and health screening events

Survey data is obtained from individuals who attend:

- Programs at St. Francis Hospital’s DeMatteis Center for Cardiac Research and Education Center
- Offsite community programs and screenings
- Staff, visitors and family members at St. Francis Hospital’s main campus
- From August 20, 2014, to July 31, 2015, a total of 1,134 written responses were collected and entered into our database for analysis.
- The Long Island Health Collaborative revised the survey in 2016 and is using it as a universal tool for all hospitals and community based organizations throughout Nassau and Suffolk. Moving forward they will compile both Nassau and Suffolk results such that all area hospitals and community based organizations will be working on the same identified health needs at the same time. The hope is that with this synergistic effort, Long Island as a whole will benefit from the effort. St. Francis Hospital has continued to keep a database and from August 1, 2015 to April 30, 2016, SFH has 485 survey responses.

Responses were as follows:

1. What are the biggest health issues or concerns in your community?

- Cancer 48.2%
- Heart disease and stroke 31.4%
- Diabetes 29.0%
- Drugs and alcohol abuse 26.4%
- Obesity/weight loss issues 16.5%
- Mental health/depression/suicide 14.9%
- Safety 11.2%
- Women’s health and wellness 10.2%
- Asthma/lung disease 8.6%
- HIV/AIDS 0.7%

2. What are the biggest ongoing health concerns for yourself?

- Heart disease and stroke 43.89%
- Cancer 36.96%
- Diabetes 29.04%

- Women’s health and wellness 28.05%
 - Obesity/weight loss issues 24.75%
 - Environmental hazards 13.20%
 - Safety 12.54%
 - Mental health/depression/suicide 10.23%
3. What prevents people in your community from getting medical treatment?
- No insurance 34.98%
 - Fear/not ready to face or discuss health problem. 28.05%
 - Unable to pay copays/deductibles 24.42%
 - Don’t understand need to see a doctor 19.80%
 - Transportation 15.51%
 - Don’t know how to find a doctor 10.56%
 - Language barriers 10.23%
 - Lack of availability of doctors 7.26%
4. Which of the following is most needed to improve the health of your community?
- Healthier food choices 38.28%
 - Clean air and water 36.30%
 - Weight loss programs 26.40%
 - Mental health services 20.13%
 - Job opportunities 17.82%
 - Drug and alcohol rehabilitation services 17.49%
 - Recreation facilities 16.17%
 - Smoking cessation programs 15.51%
 - Safe places to play/walk 15.51%
 - Transportation 12.21%
5. What screenings or education/ information services are needed in your community?
- Blood pressure 42.90%
 - Cholesterol 35.97%
 - Diabetes 28.71%
 - Cancer 26.73%
 - Nutrition 24.42%
 - Exercise/ Physical activity 23.76%
 - Heart disease 23.43%
 - Dental screenings 21.78%
 - Mental health/depression 14.85%
6. Where do you and your family get most of your health information?
- Doctor/ health professional 70.63%
 - Internet 33%
 - Newspaper/magazines 26.40%
 - Family or friends 23.10%

- Television 20.46%
- Radio 10.89%
- Hospital 6.93%
- Social media 6.93%

7. Gender

- Male 26.40%
- Female 60.73%
- Did not answer 12.87%

8. What is your age category?

- Under 18: 0%
- 18 – 29: 2%
- 30 – 39: 4%
- 40 – 49: 11%
- 50 – 59: 14%
- 60 – 69: 26%
- 70 – 79: 30%
- 80 – 89: 11%
- 90+: 11%

9. Zip code where you live? (Rank ordered, the top zip codes of people who answered the survey are listed below.)

- 11050 – Port Washington
- 11590 – Westbury
- 11803 – Plainview
- 11542 – Glen Cove
- 11040 – New Hyde Park
- 11801 – Hicksville
- 11575 – Roosevelt
- 11553 – Uniondale
- 11561 – Long Beach
- 11741 – Holbrook
- 11757 – Lindenhurst
- 11779 – Lake Ronkonkoma
- 11010 – Franklin Square
- 11550 – Hempstead
- 11732 – East Norwich
- 11746 – Huntington Station
- 11747 – Melville
- 11411 – Cambria Heights
- 11566 – Merrick
- 11710 – Bellmore
- 11731 – East Northport

- 11738 – Farmingville
- 11753 – Jericho
- 11001 – Floral Park

10. Town where you live? (Rank ordered, the top towns of people who answered the survey are listed below.)

- Port Washington
- Plainview
- Westbury
- Glen Cove
- Hempstead
- Hicksville
- Holbrook
- Lindenhurst
- New Hyde Park
- Roosevelt
- Uniondale
- East Norwich
- Huntington Station
- Long Beach
- Bellmore
- East Northport
- Farmingville
- Franklin Square
- Lake Ronkonkoma
- Melville
- Farmingdale
- Floral Park
- Freeport
- Fresh Meadows

11. What race do you consider yourself?

- | | |
|---------------------------|--------|
| • White/ Caucasian | 60.73% |
| • Did not answer | 15.18% |
| • Black/ African American | 12.54% |
| • Asian | 5.28% |
| • Other | 4.29% |
| • Native American | 0.99% |
| • Multi-racial | 0.99% |

12. Are you Hispanic or Latino?

- | | |
|------------------|--------|
| • Yes | 3.96% |
| • No | 66.34% |
| • Did not answer | 29.79% |

13. What language do you speak when you are at home?
- English 84.05%
 - Spanish 3.32%
 - Chinese 1.66%
 - Italian 1.66%
 - Farsi 0.66%
 - Polish 0.33%
14. What is your annual household income from all sources?
- Did not answer 33.00%
 - \$75,000 - \$125,000 16.83%
 - \$50,000 – \$74,000 12.21%
 - \$20,000 - \$34,999 11.88%
 - Over \$125,000 11.22%
 - \$35,000 - \$49,999 8.58%
 - 0- \$19,999 6.27%
15. What is your highest level of education?
- College graduate 27.33%
 - Graduate school 21.67%
 - Some college 15.00%
 - High school graduate 14.33%
 - Technical school 3.67%
 - Some high school 2.33%
 - Doctorate 2.00%
16. What is your current employment status?
- Retired 46.86%
 - Employed for wages 30.69%
 - Out of work and looking for work 1.65%
 - Out of work and not currently looking 1.65%
 - Student 1.32%
17. Do you currently have health insurance?
- Yes 79.21%
 - No 3.63%
 - No, but I did in the past 2.31%
18. Do you have a smart phone?
- Yes 45.21%
 - No 33.99%

Note: Respondents frequently checked off more than one item in response to a question. Also some respondents left a number of the questions blank.

Analysis of surveys indicates that chronic disease (i.e., cancer, heart disease and diabetes, especially) and access to care as continuing community concerns.

Community Service Plan Goals

Priority 1: Prevent Chronic Disease: Increase access to high-quality chronic disease preventive care and management for cardiovascular disease, diabetes and cancer in both clinical and community settings.

Goal: Increase access to care via community-based approach, especially in medically underserved communities.

Action Plan/Strategy:

Expand outreach and access to care for medically underserved communities by delivering health screenings, education and clinical services to at-risk populations.

St. Francis Hospital participates in local community events and provides free blood pressure screenings with health education and information at health fairs, schools, and senior and community centers.

- **Goal:** Increase the number of participants screened by 2%
- **August 1, 2015 through April 30, 2016:** 3,050 participants screened
- On target to meet goal

In addition, St. Francis Hospital provides free, monthly blood pressure screenings at area libraries and senior centers. Community sites include the Port Washington Public Library, Westbury Public Library, St. Brigid's Senior Center in Westbury, JASA Senior Center in Jamaica and Long Beach, Great Neck Senior Center, East Williston Public Library and Atria on Roslyn Harbor.

- **Goal:** Increase number of participants by 2%
- **August 1, 2015 through April 30, 2016:** 1,633 participants screened
- On target to exceed goal

Student Athlete Screenings: As a cardiac specialty center, St. Francis Hospital focuses on prevention and early detection of cardiac disease. Many of the hospital's programs provide opportunities for individuals to learn more about behavioral changes and fitness regimens that can help them prevent or reduce their risk for heart disease. St. Francis Hospital is also active in research involving non-invasive imaging modalities, such as cardiac MRI and Cardiac PET/CT that have the potential to be powerful indicators of risk for heart disease.

Concern about the sudden death of several student-athletes in recent years has led to a high demand for the free cardiac screenings provided by St. Francis Hospital through its Student Athlete Cardiac Screening program. These screenings include EKG, as well as echocardiogram, with immediate, onsite pediatric cardiac physician consultation. The goal is to detect and assess any underlying cardiac abnormalities that may put a strain on an athlete's heart, especially during strenuous physical activity. This program is available to high school student athletes, grades 9 through 12. In July of 2015, collaboration between Dr. Sean Levchuck, founder and director of

the Student Athlete program, Community Health, the CPR Department and the Office of Development resulted in a video for dissemination through local media and the hospital intranet and website, as well as other venues, to raise awareness of the program. The video's focus is on local high school students learning how to perform lifesaving CPR and practicing AED skills, with the students eloquently expressing what it means to have this knowledge. We believe that this will be a powerful tool with which to garner cognitive and value-based change among high school athletes, schools and families.

- **Goal:** Offer 8 free screenings per year to high school athletes in grades 9 through 12, including free CPR/AED instruction to families and friends who attend; share information on free screenings with community school districts in 2014 and 2015
- **August 1, 2015 through April 30, 2016:** 5 screenings completed, 192 students screened, 17 sent for follow up; 3 more screenings scheduled
- On target to meet goal

PSA Screenings: St. Francis Hospital has added prostate PSA blood screening to community outreach events in an effort to increase prostate cancer awareness. PSA blood screenings are now available at the DeMatteis Center's annual health fair in May, Sacred Heart Church in Queens in June during Father's Day week, at local libraries and community centers with a focus on the nine underserved select communities and at the DeMatteis Center in September for Prostate Awareness Month.

The underserved select communities of need, as identified by the Nassau County Department of Health Needs Assessment conducted in 2013, are considered priority areas for both Outreach Bus site visits and Healthy Sundays programs. These underserved communities include:

- Freeport
- Hempstead
- Inwood
- Long Beach
- Westbury
- Roosevelt
- Uniondale
- Elmont
- Glen Cove

The Community Health Outreach Bus program screenings include testing for cholesterol, blood sugar and blood pressure.

- **Goal:** Increase screenings by 2% and focus on communities of need
- **August 1, 2015 through April 30, 2016:** 2,118 total screened on the Outreach Bus; 437 from select communities screened
- On target to meet goals

Improving access to primary care has been a main objective in our action plan. An increased focus on primary care for the underserved was the result of feedback received from community health needs surveys and led to the creation of the Bishop McHugh Health Center in Hicksville in 2011. The center provides primary care to the uninsured and underinsured. Clinical staff,

under the leadership of Medical Director Patricia J. Tassinari, MD, provides physical examinations, lab work, flu shots, immunizations and specialty referrals, as needed.

Healthy Sundays: As part of the collaboration between member hospitals of CHS and community partners, CHS's Healthy Sundays program continues to offer free health screenings, following weekend services at local houses of worship, to residents who would otherwise have difficulty accessing health care. This program also provides a vital link to primary care for the medically underserved, with individuals identified to be at risk referred to the Bishop McHugh Health Center or other CHS facilities for follow-up care. Goals for Healthy Sundays are aligned with priority #1 insofar as the efforts to increase access to high-quality chronic disease preventive care by providing free vaccinations and BMI screenings to at-risk populations.

- **Goal:** Continue to offer at least 8 Healthy Sundays events per year
- **August 1, 2015 through April 30, 2016:** 11 screenings completed, 5 additional events planned for 2016
- On target to exceed goal

Priority 2: Reduce obesity in adults through community-based awareness initiatives and the addition of bariatric services at St. Francis Hospital.

Goal: Increase awareness of achieving and maintaining a healthy weight. Add BMI measurement to 30% of participants screened on the Community Health Outreach Bus.

Action Plan/Strategy:

Include body mass index (BMI) and waist circumference measurement as cardiovascular disease risk factor and obesity indicator to our free Community Health Outreach Bus community screening program, in addition to free exercise classes, yoga, tai chi, chair yoga, balance training and classes such as "Heart of Good Eating" and "Changing Our Weighs: Weight-Loss Program".

- **Goal:** Screen at least 30% of individuals for BMI by the end of 2014
- **August 1, 2015 through April 30, 2016:** 2,135 patients of 2,535 total patients screened for BMI have been referred for follow-up (84%)
- On target to exceed goal

The St. Francis Hospital Diabetes and Nutrition Education Center has added free education and support group sessions focused on obesity, healthful eating and nutrition. A session is held every month on various related topics.

- **Goal:** Continue to offer community nutrition classes, individual dietary counseling and individual as well as group diabetes education for those diagnosed with diabetes who have an elevated BMI
- **August 1, 2015 through April 30, 2016:** 305 participants have received diabetes and nutrition education
- On target to exceed goal

St. Francis Hospital has added a bariatric surgery specialty.

- **Goal:** Reduce obesity in adults through community-based awareness initiatives with the addition of bariatric services at St. Francis Hospital
 - **August 1, 2015 through April 30, 2016:** 112 cases have been completed
 - On target to meet goal
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Priority 3: Prevent vaccine-preventable disease through community-wide efforts to decrease the burden of influenza.

Goal: Provide free influenza vaccine to high-risk/medically underserved populations at outreach sites across Long Island. Achieve 850 influenza vaccinations annually, with a special focus on the 9 underserved select communities in Nassau County.

Action Plan/Strategy:

To provide flu vaccinations to medically underserved populations, with a focus on the nine select communities on Long Island, through Healthy Sundays and Community Outreach Bus efforts.

- **August 1, 2015 through April 30, 2016:** The St. Francis Hospital Healthy Sundays team administered 567 doses in medically underserved areas with limited access to care: the Outreach Bus team administered 467 influenza vaccines to patients in medically underserved areas. Total flu vaccines given for this time period equals 1,034 doses given
- Meeting goal through providing influenza vaccines to medically underserved individuals

Community Partners

St. Francis has ongoing relationships with the following community partners with whom we regularly schedule blood pressure, cardiac and BMI screenings, flu vaccination, diabetes education and lectures on an annual basis. The organizations below all participate in serving their communities of need through Healthy Sunday events, the St. Francis Outreach Bus screening sites and other events. Site coordinators inform the St. Francis Hospital team of areas of interest and needs of the populations they serve.

- AHRC, Freeport
- American Cancer Society
- American Diabetes Association
- American Heart Association
- Bethel AME Church, Freeport
- Blessed Sacrament Church, Valley Stream
- Catholic Home Care, Farmingdale
- Christ First Presbyterian Church, Hempstead
- CHS Home Support Services, Hauppauge
- Elmont Memorial High School, Elmont
- Elmont Public Library, Elmont

- Fidelis Care
- Freeport Memorial Library, Freeport
- Freeport Recreation Center, Freeport
- Glen Cove Public Library, Glen Cove
- Glen Cove Senior Center, Glen Cove
- Good Samaritan Hospital Medical Center, West Islip
- Good Samaritan Nursing Home, Sayville
- Good Shepherd Hospice, Farmingdale
- Hempstead Senior Community Center, Hempstead
- Island Harvest, numerous sites throughout Nassau County's select communities
- JASA, Long Beach & Jamaica, NY
- Magnolia Gardens, Westbury
- Maryhaven Center of Hope, Port Jefferson
- Mary's Manor & Enriched Housing, Inwood
- Memorial Presbyterian Church, Roosevelt
- Mercy Medical Center, Rockville Centre
- North Hempstead YES Community Center, Westbury
- Our Lady of Consolation Nursing & Rehabilitative Care Center, West Islip
- Our Lady of Fatima, Manorhaven
- Our Lady of Good Counsel Church, Inwood
- Our Lady of Loretto Church, Hempstead
- Paternana Terrace, Freeport
- Rev. Mitchell Mallette Housing Complex, Freeport
- Sid Jacobson Jewish Community Center, East Hills
- St. Aloysius Church, Great Neck
- St. Boniface Church, Elmont
- St. Brigid Church, Westbury
- St. Brigid Senior Center, Westbury
- St. Catherine of Siena Medical Center, Smithtown
- St. Catherine of Siena Nursing & Rehabilitation Care Center, Smithtown
- St. Charles Hospital, Port Jefferson
- St. Joseph Hospital, Bethpage
- St. Kilian Church, Farmingdale
- St. Mary of the Isle Church, Long Beach
- St. Patrick Church, Glen Cove
- St. Vincent de Paul Church, Elmont
- Telecare
- Town of Hempstead Project Independence Center, Hempstead
- Uniondale Public Library, Uniondale

- Westbury Memorial Library, Westbury
- YMCA, Glen Cove

To better identify and address the region's prevalent health needs, St. Francis Hospital collaborates with other hospitals, local health departments, health care providers, public health specialists from academic institutions and community-based organizations in the Long Island Health Collaborative (LIHC).

In late 2014, the Nassau-Suffolk Hospital Council, on behalf of LIHC, was identified as the Population Health Improvement Program (PHIP) contractor for the Long Island region, with a grant of \$2.4 million* over two years to facilitate LIHC's population health-related activities. LIHC continues to focus on chronic disease prevention and treatment, particularly obesity, and provide resources such as health program inventories and health insurance information. In September 2014, LIHC piloted a wellness survey to compile baseline health data, with a full rollout in development. Through the Recommendation for Walking Program, LIHC provided questionnaires, scripts and other materials for doctors to make specific recommendations for patients. LIHC sponsored the free "Your Feet Are Made for Walking" series of community walks on Oct. 4, 11, 18 and 25, and Nov. 1 at North Shore Heritage Park in Mount Sinai. On April 9, 2015, the "Walk in the Park" was held at Belmont Lake State Park in North Babylon, where LIHC's Recommendation for Walking was unveiled and the public joined government officials from both Nassau and Suffolk counties and LIHC members in a walk around the lake. More information can be found at nshc.org/long-island-health-collaborative.

**Subsequently, this amount was reduced to \$1.2 million.*

In July 2015 the CHS teams partnered to provide blood pressure and body mass index screenings, as well as nutrition and diabetes education, to participants at the Blessed Sacrament parish in Valley Stream.

In March 2016, CHS once again partnered with Our Lady of Mercy Academy in Syosset, NY, to present the second annual "Focus on the Future: Healthy College Choices" seminar for students and their families. Panelists addressed obesity/weight management, mental health, physical safety and other issues.

Community partners collaborate and cooperate in the identification of needs, planning, implementation and evaluation of community health programs that are conducted by St. Francis Hospital. Also, we participate annually in the American Heart Association Walk, Breast Cancer Walk and the Marcum Challenge to promote physical activity and healthy lifestyle living.

Next Steps for Priorities

Data is collected and analyzed from St. Francis Hospital community outreach events in a variety of ways:

- Sites seen, specific program given and number served are noted. The communities identified by the Community Outreach Department as being in most need are given priority in terms of site scheduling. Our goal is to continually strive to see more clients.

- In the screening programs, a database of information is kept to maintain information from the screening program. Participants who screen outside of “normal” parameters are referred to appropriate sources of care. Follow-up reminders are given, and information is tracked.
- Programs are evaluated through the number of patients served, number of screenings compared year to year, number of flu shots and screening services provided, and number of towns reached.
- LIHC has developed a universal screening wellness tool of health behaviors to be used to evaluate St. Francis Hospital Community Health and Wellness programs. Data is de-identified and entered into a Nassau-Suffolk database that is coordinated by Community Health and Stony Brook University to track aggregate health behavior changes as a result of attending our programs.
- CBISA Lyons software community benefit reporting data is entered monthly, listing programs completed, the location and the number of persons screened or educated.
- We use universal standards-based educational materials, providing at least one standardized i.e., WHO/DOH/NIH/CDC prevention handout to all participants in community-based programs and screenings.
- We encourage all program participants through trained staff to complete the Community Health Needs Assessment survey.
- Data gathered from surveys is entered into the system database monthly for analysis.
- At the end of 2015/early 2016 the Community Health Needs Assessment survey was revised and became the universal tool to be used throughout Nassau and Suffolk. Results are sent to a central database at the Long Island Collaborative headquarters. Results will be used to determine Long-Island wide initiatives for the next Three Year Community Service Plan for all facilities.
- Results continue to confirm that there is a need for prevention education in our community.
- Community based-organization summit events were held in both Nassau and Suffolk counties. Qualitative results have been summarized and will be utilized in future Community Service Plan initiatives for all Long Island health care facilities.
- At St. Francis Hospital we will continue to offer screenings and prevention education programs and explore new opportunities for delivering these services.
- Sustainability of changes will be our goal, with continuing input and involvement from our community partners and review of program outcomes.

Living the Mission

We participate in a variety of lectures, health fairs, blood drives and community outreach events, including running food drives and providing donations for local underserved communities.

In an effort to better reach medically underserved communities, a community partnership effort with *Newsday* has been formed, and St. Francis Hospital was featured in July 2014 in an article about its Outreach Bus screening program, which included an ongoing link to the Community Health and Outreach’s Outreach Bus schedule, encouraging participants to get their free blood pressure and blood sugar tested. <http://www.newsday.com/lifestyle/retirement/free-health-screenings-in-nassau-in-july-1.8769674>

CHS provides an array of resources to promote good health in the region. Its TV series “CHS Presents: Lifestyles at the Heart of Health” and “CHS Presents: Health Connect” feature experts

providing medical, nutritional and fitness information and is broadcast on Telecare TV, reaching 6.2 million households in the tri-state area, and accessible on www.telecaretv.org. Also, these programs and other health-related videos can be viewed on demand on CHS's YouTube channel at <https://www.youtube.com/user/chsli>, and programs in the series are available on CHS's website under "Community Health", along with "Recipes for Healthy Living". In addition, CHS's online Events calendar in the same location lists free health screenings, blood drives, lectures and other programs open to the public across Long Island, with social media used, as well, to widely disseminate this information.

Conclusion

The Community Service Plan is intended as a dynamic document. Using the hospital's strengths and resources, St. Francis Hospital, along with community partners, will work to continue to best address health disparities and needs in medically underserved communities. We will strive to improve the overall health and well-being of individuals and families by expanding free health promotion and disease prevention/education screenings and programs in communities where they are most needed. A successful implementation strategy has been to use the hospital's Outreach Bus to bring health services and screenings directly into underserved areas. St. Francis Hospital is committed to continue to develop ways to best serve the community and is analyzing data as it comes in through community health needs assessment surveys.